



A BARRY-WEHMILLER COMPANY

Customer Technical Services (CTS)

The CTS Team is an extension of our traditional Field Service Team, with specific focus on planned maintenance and audit services.

The Benefits of this program are:

- Reduced service cost through planned maintenance intervals
- Increased asset utilization through planned maintenance audits
- Provide schedule based service utilizing historical performance data
- Prevent quality related downtime by addressing critical items in advance
- Provide OEM resources for machine and application inquiries
- Maintenance budgeting and inventory control assistance
- Consistency of service provided through assigned account coverage
- Monitor seaming quality and product safety
- Provide valuable technical training while on-site
- All service provided by OEM Technician

Summary of Planned Maintenance Programs:

SILVER PACKAGE

This maintenance package consists of **ONE YEARLY AUDIT** to completely assess the current condition of your machine(s). An optional “Silver Plus Package” increases to two audits per year. This package is a comprehensive evaluation of the following components:

- Upper and lower turrets including chucks and spindles
- Gear train and components
- Filler drive and associated gearboxes
- Transfer table and feed chain
- Change Parts and contact tooling
- Lid feed system
- Oil and grease systems
- Safety switches and sensors

Service includes a detailed report providing the condition of each assembly as well as a recommended repair list to maintain production ready condition. Pricing determined by number of machines to be audited.

GOLD PACKAGE

This maintenance package consists of **FOUR QUARTERLY VISITS** consisting of a comprehensive audit to determine current condition of the equipment followed by three additional visits to focus on machine maintenance and set up seam integrity components as well as:

- Spring pressures
- Tooling condition and set up
- Lever end plays
- Running clearances of rails, feed chain, discharge turret and make up locations
- Lid feed components

We will assess current specifications to determine optimum adjustments for long term runs and minimal defects.

All seam specifications to be determined by can manufacturer set up sheets only

No adjustments will be outside of these published specifications

Third visit to focus on periphery items such as:

- Oil and grease systems
- Safety switches
- Gearbox oil levels
- Transfer points
- Feed chain stretch
- Drive train

PLATINUM PACKAGE

Our most effective package for maintaining complete control of your seaming equipment out through the year.

This package combines the Silver and Gold package with bi-monthly visits to assess seams and recommend adjustments as needed by evaluating seam data. This package helps identify possible quality issues and areas which may need maintenance action to correct. Reaction guides to help identify when adjustments are required can also be created to fit each customer location.

All seam specifications to be determined by can manufacturer set up sheets only

No adjustments will be outside of these published specifications

CREATE YOUR OWN PACKAGE

Custom tailored programs can also be created based on your facility particular requirements.

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